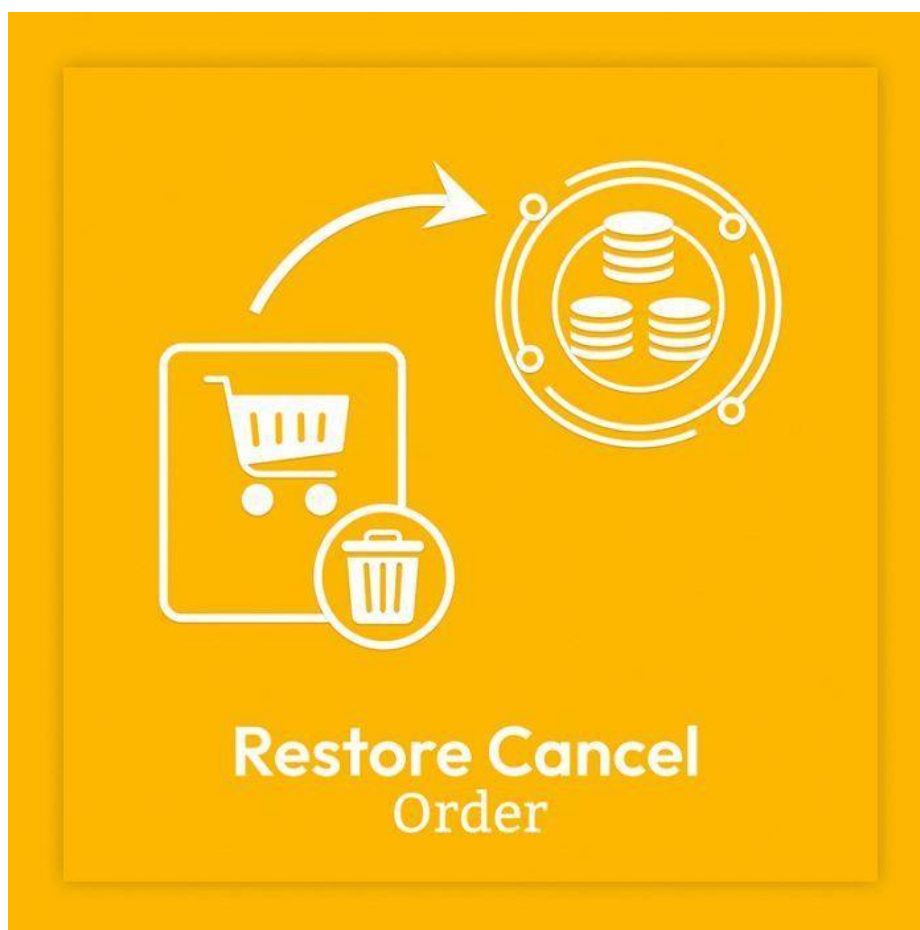


Restore Cancel Order For Magento



Magento Compatibility Version 2.*

Configure Guide

Restore Cancel Order For Magento

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Restore Cancel Order For Magento

Preface:

This document provides information on how to configure and use **Restore Cancel Order** extension in Magento.

Disclaimer:

Expound Coderz reserves the rights to add, remove, modify and add new features to this extension. Expound Coderz reserves the rights to remove any feature of its products that does not fulfill expectations.

We don't give guarantee for our extension worked on third party magento extensions or themes and custom work on default themes or extension.

Restore Cancel Order For Magento

Introduction:

Restore Cancel Order extension gives you permission to Restore your Cancelled orders.

Let your management team cancel the order by mistake and by default there is no way to restore you cancelled orders so our extension provides you a way to restore your cancelled orders via Mass action and Manually.

Suddenly Cancelled orders affect your customers' expressions because without any permission we cancelled customer orders which makes customers Unhappy. To resolve this problem we allow you to restore your cancelled order easily from the admin via one click.

Restore Cancel Order For Magento

Configuration:

Step 1: Login to **Magento admin** and Go to STORES > Configuration > ESTS > Restore Cancel Order

Configuration

Save Config

ESTS ESTS

General Configuration

Restore Cancel Order

Module Enable
[store view] Yes

GENERAL

SECURITY

CATALOG

CUSTOMERS

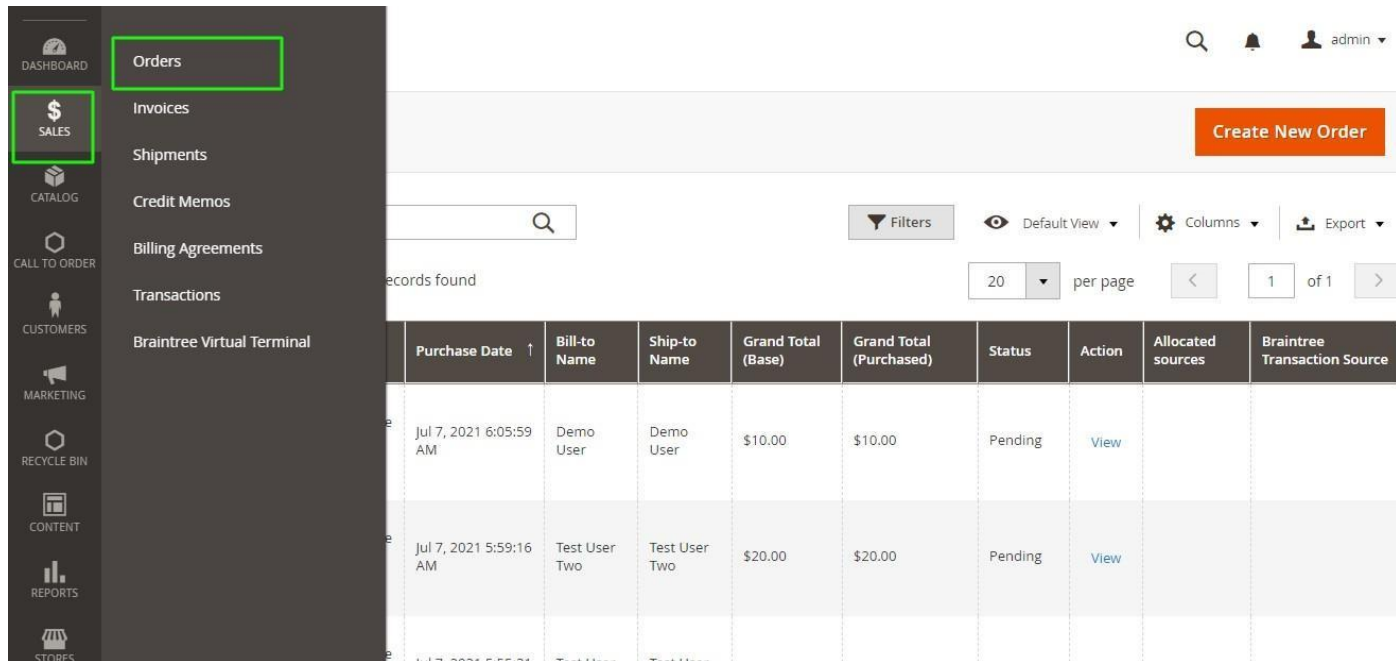
SALES

MARKETING AUTOMATION

MAGEPLAZA EXTENSIONS

Restore Cancel Order For Magento

Step 2: After Enabling the Module, go to the Sales Orders Section SALES > Orders > Order Grid



Orders

SALES

Create New Order

Search by keyword

Filters

Default View

Columns

Export

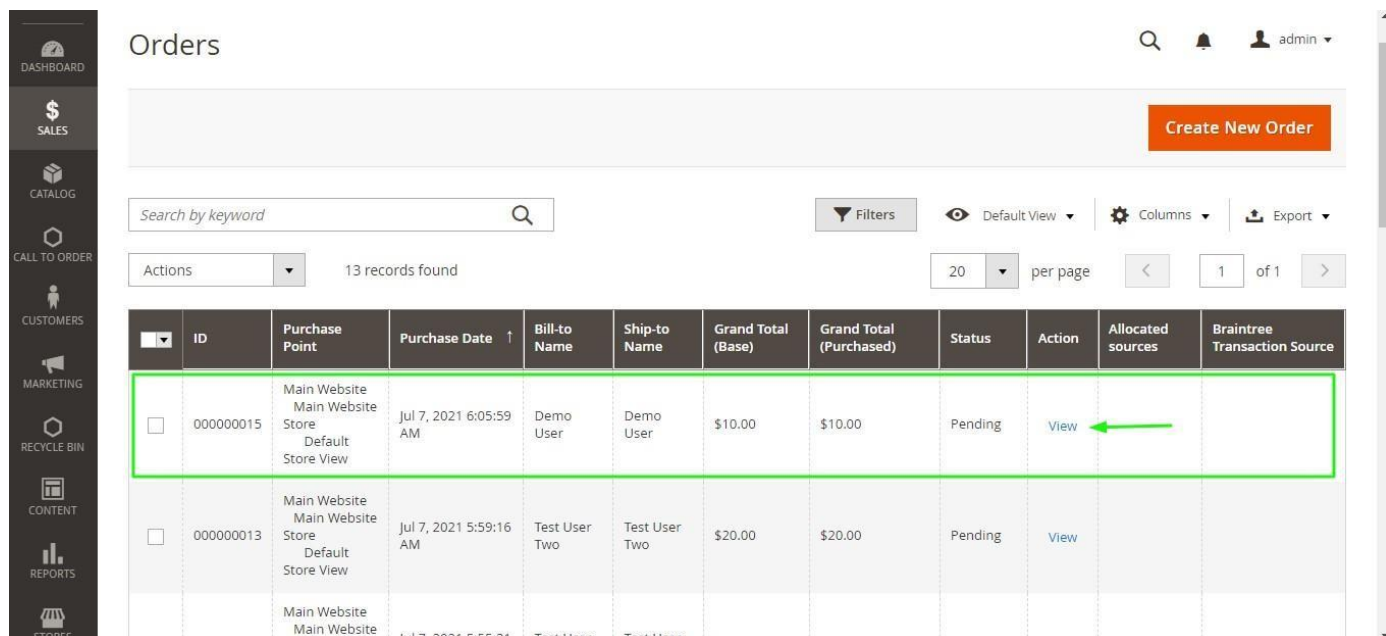
20 per page

1 of 1

Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Allocated sources	Braintree Transaction Source
Jul 7, 2021 6:05:59 AM	Demo User	Demo User	\$10.00	\$10.00	Pending	View		
Jul 7, 2021 5:59:16 AM	Test User Two	Test User Two	\$20.00	\$20.00	Pending	View		

Step 3: Next, Go to Order View Page

SALES > Orders > Click Action [View](#) Tab



Orders

SALES

Create New Order

Search by keyword

Filters

Default View

Columns

Export

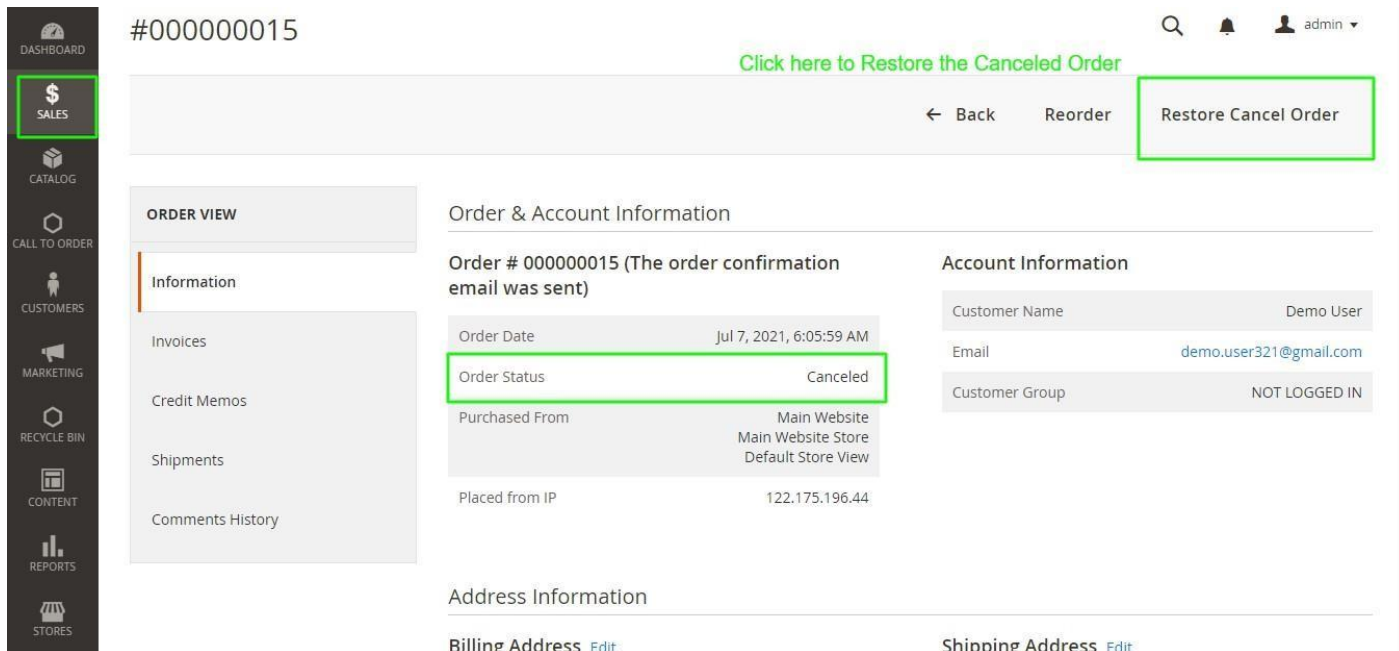
20 per page

1 of 1

ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Allocated sources	Braintree Transaction Source
000000015	Main Website Main Website Store Default Store View	Jul 7, 2021 6:05:59 AM	Demo User	Demo User	\$10.00	\$10.00	Pending	View		
000000013	Main Website Main Website Store Default Store View	Jul 7, 2021 5:59:16 AM	Test User Two	Test User Two	\$20.00	\$20.00	Pending	View		

Restore Cancel Order For Magento

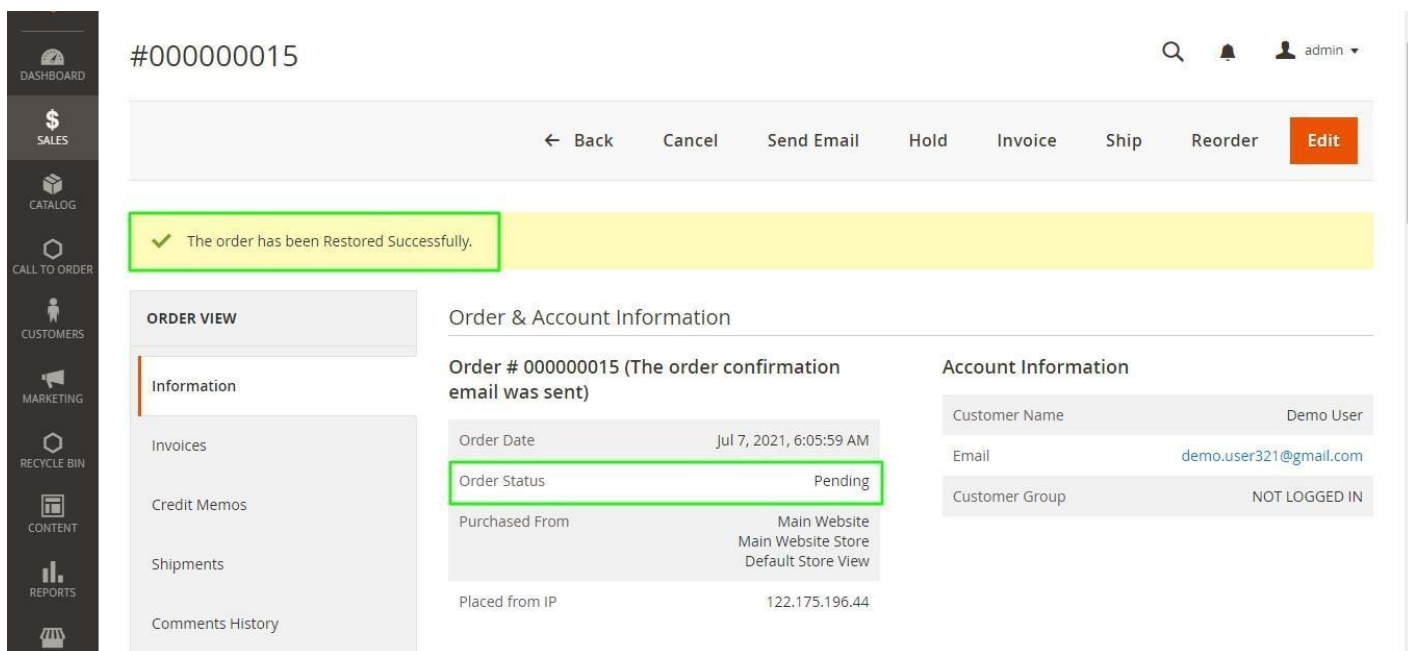
Step 4: Now Click to [Restore Cancel Order](#) Tab to restore canceled order back to the particular order.



The screenshot shows the Magento Admin interface for order #000000015. The left sidebar has the 'SALES' menu item highlighted with a green box. The top navigation bar includes a search icon, a notification bell, and a user profile dropdown labeled 'admin'. A green text link 'Click here to Restore the Canceled Order' is visible. Below the order number, there are three buttons: 'Back', 'Reorder', and 'Restore Cancel Order', with the latter highlighted by a green box. The main content area is divided into 'ORDER VIEW' and 'Order & Account Information'. The 'ORDER VIEW' sidebar lists 'Information', 'Invoices', 'Credit Memos', 'Shipments', and 'Comments History'. The 'Order & Account Information' section shows 'Order # 000000015 (The order confirmation email was sent)' with 'Order Date' as 'Jul 7, 2021, 6:05:59 AM' and 'Order Status' as 'Canceled', the latter highlighted with a green box. Other details include 'Purchased From' (Main Website, Main Website Store, Default Store View) and 'Placed from IP' (122.175.196.44). The 'Account Information' section shows 'Customer Name' (Demo User), 'Email' (demo.user321@gmail.com), and 'Customer Group' (NOT LOGGED IN). At the bottom, there are links for 'Billing Address Edit' and 'Shipping Address Edit'.

Step 5: Once the Order is Restored, the status of the order will be updated to Pending again.

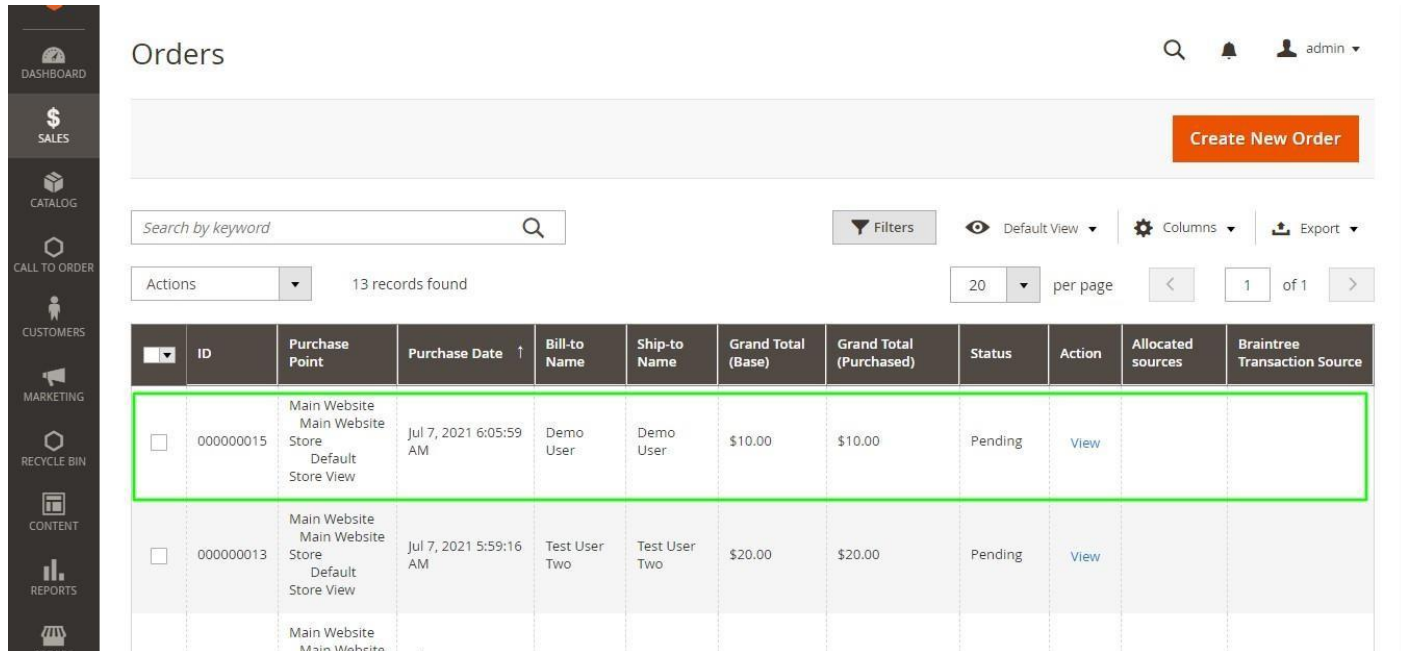
Here, only Canceled orders are allowed to Restore again.



The screenshot shows the Magento Admin interface for order #000000015 after restoration. The left sidebar has the 'SALES' menu item highlighted with a green box. The top navigation bar includes a search icon, a notification bell, and a user profile dropdown labeled 'admin'. Below the order number, there are several buttons: 'Back', 'Cancel', 'Send Email', 'Hold', 'Invoice', 'Ship', 'Reorder', and 'Edit'. A yellow banner with a green checkmark and the text 'The order has been Restored Successfully.' is displayed. The main content area is divided into 'ORDER VIEW' and 'Order & Account Information'. The 'ORDER VIEW' sidebar lists 'Information', 'Invoices', 'Credit Memos', 'Shipments', and 'Comments History'. The 'Order & Account Information' section shows 'Order # 000000015 (The order confirmation email was sent)' with 'Order Date' as 'Jul 7, 2021, 6:05:59 AM' and 'Order Status' as 'Pending', the latter highlighted with a green box. Other details include 'Purchased From' (Main Website, Main Website Store, Default Store View) and 'Placed from IP' (122.175.196.44). The 'Account Information' section shows 'Customer Name' (Demo User), 'Email' (demo.user321@gmail.com), and 'Customer Group' (NOT LOGGED IN).

Restore Cancel Order For Magento

Step 6: Select the Cancelled order which you want to Restore.



Orders

Create New Order

Search by keyword

Filters

Default View

Columns

Export

Actions

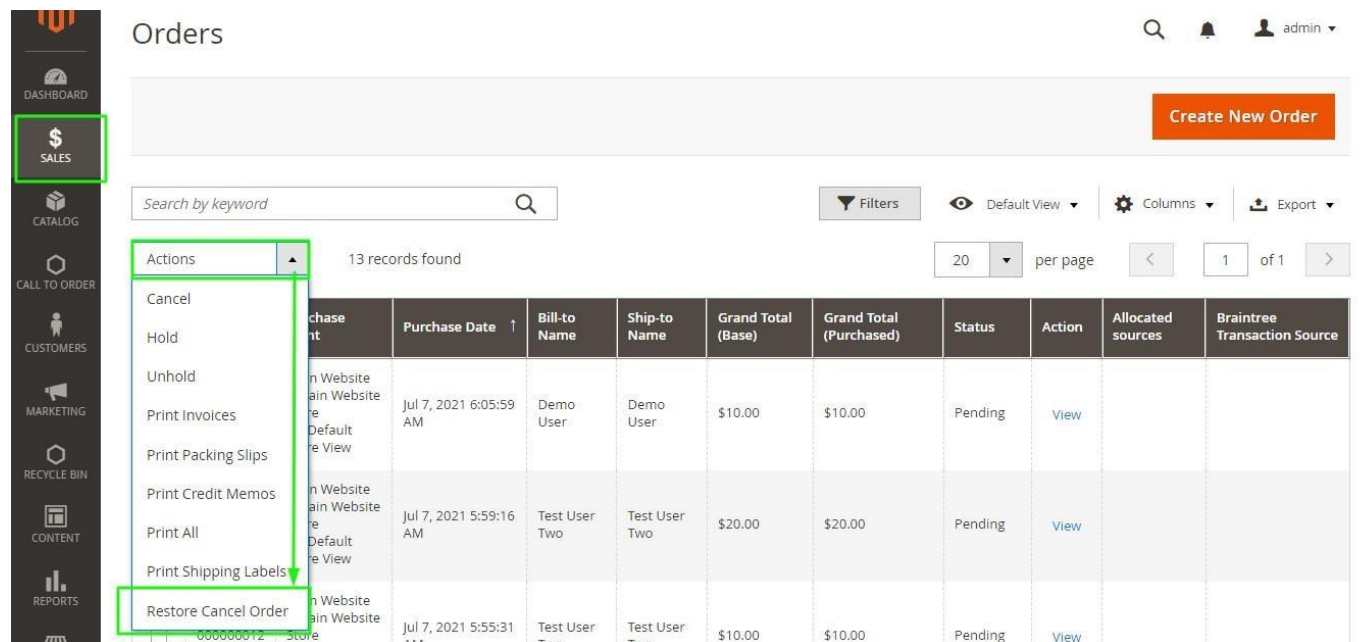
13 records found

20 per page

1 of 1

ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Allocated sources	Braintree Transaction Source
000000015	Main Website Main Website Store Default Store View	Jul 7, 2021 6:05:59 AM	Demo User	Demo User	\$10.00	\$10.00	Pending	View		
000000013	Main Website Main Website Store Default Store View	Jul 7, 2021 5:59:16 AM	Test User Two	Test User Two	\$20.00	\$20.00	Pending	View		

Step 7: The same Orders Restoring process can be done with the Mass Action from the Orders grid.



Orders

Create New Order

Search by keyword

Filters

Default View

Columns

Export

Actions

13 records found

20 per page

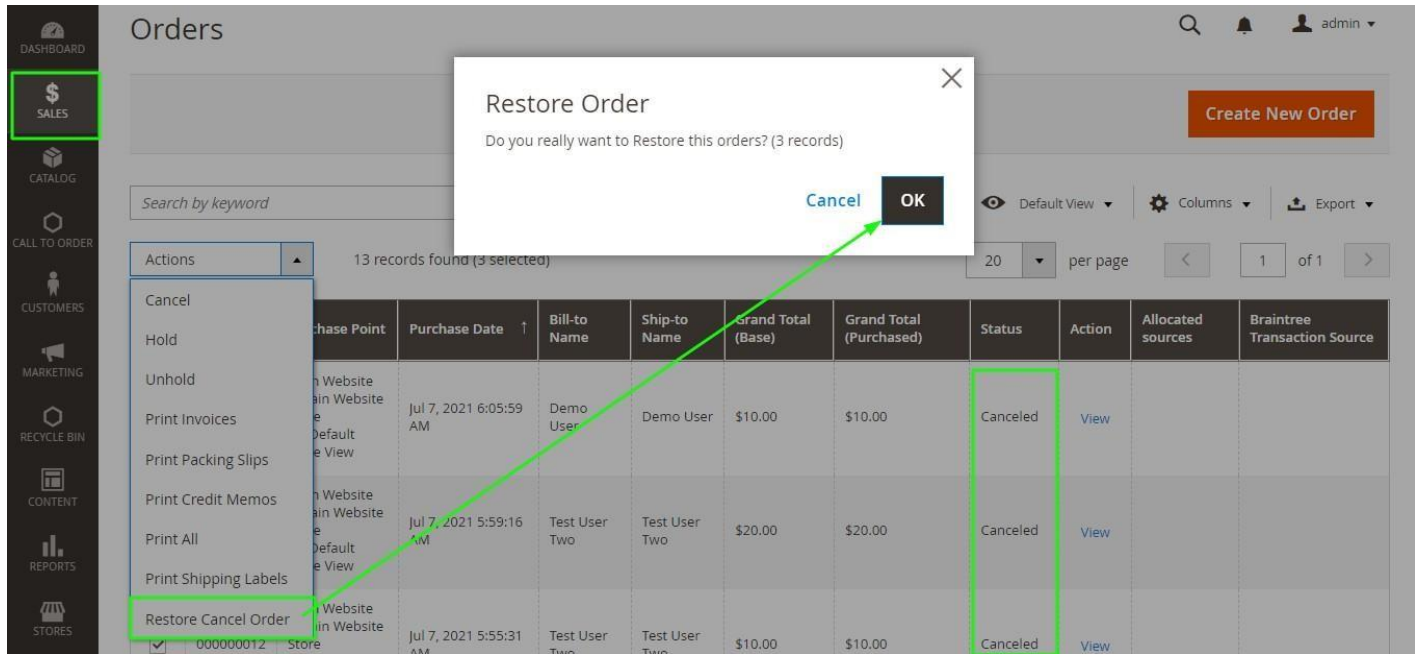
1 of 1

- Cancel
- Hold
- Unhold
- Print Invoices
- Print Packing Slips
- Print Credit Memos
- Print All
- Print Shipping Labels
- Restore Cancel Order

ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Allocated sources	Braintree Transaction Source
000000015	Main Website Main Website Store Default Store View	Jul 7, 2021 6:05:59 AM	Demo User	Demo User	\$10.00	\$10.00	Pending	View		
000000013	Main Website Main Website Store Default Store View	Jul 7, 2021 5:59:16 AM	Test User Two	Test User Two	\$20.00	\$20.00	Pending	View		

Restore Cancel Order For Magento

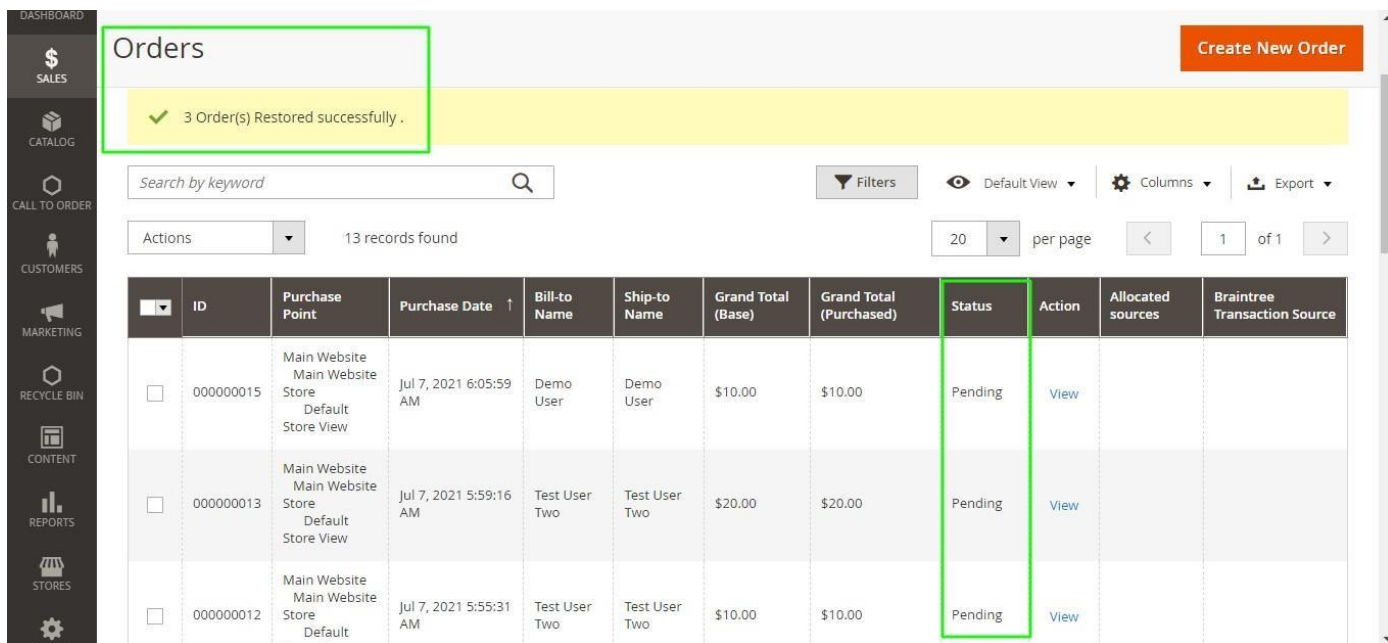
Here, select the Canceled orders that needs to restore again and click to [Restore Cancel Order](#) option from the actions drop down.



The screenshot shows the Magento Orders page. The 'SALES' menu item is highlighted in the sidebar. The 'Actions' dropdown menu is open, and the 'Restore Cancel Order' option is selected. A modal dialog titled 'Restore Order' is displayed, asking 'Do you really want to Restore this orders? (3 records)'. The 'OK' button is highlighted with a green arrow.

Order ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action
000000015	Main Website Main Website Store Default Store View	Jul 7, 2021 6:05:59 AM	Demo User	Demo User	\$10.00	\$10.00	Canceled	View
000000013	Main Website Main Website Store Default Store View	Jul 7, 2021 5:59:16 AM	Test User Two	Test User Two	\$20.00	\$20.00	Canceled	View
000000012	Main Website Main Website Store Default Store View	Jul 7, 2021 5:55:31 AM	Test User Two	Test User Two	\$10.00	\$10.00	Canceled	View

Here, we can see 3 selected orders are restored successfully.

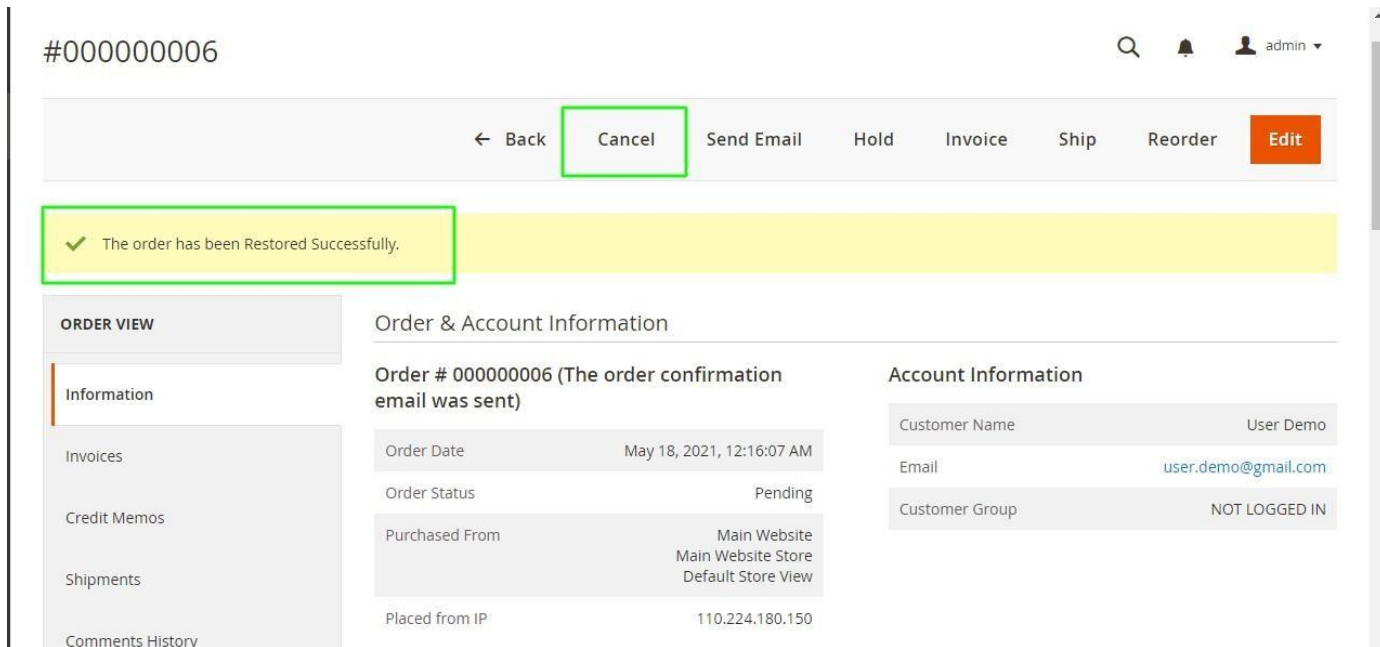


The screenshot shows the Magento Orders page after the restoration process. A yellow message bar at the top indicates '3 Order(s) Restored successfully'. The 'Status' column for the three orders is now 'Pending'.

Order ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action
000000015	Main Website Main Website Store Default Store View	Jul 7, 2021 6:05:59 AM	Demo User	Demo User	\$10.00	\$10.00	Pending	View
000000013	Main Website Main Website Store Default Store View	Jul 7, 2021 5:59:16 AM	Test User Two	Test User Two	\$20.00	\$20.00	Pending	View
000000012	Main Website Main Website Store Default Store View	Jul 7, 2021 5:55:31 AM	Test User Two	Test User Two	\$10.00	\$10.00	Pending	View

Restore Cancel Order For Magento

Step 8: Even after Restoring any order, admin can be able to make that order Cancel again.



#000000006

← Back **Cancel** Send Email Hold Invoice Ship Reorder Edit

✓ The order has been Restored Successfully.

ORDER VIEW

- Information
- Invoices
- Credit Memos
- Shipments
- Comments History

Order & Account Information

Order # 000000006 (The order confirmation email was sent)

Order Date	May 18, 2021, 12:16:07 AM
Order Status	Pending
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	110.224.180.150

Account Information

Customer Name	User Demo
Email	user.demo@gmail.com
Customer Group	NOT LOGGED IN

Restore Cancel Order For Magento

Support:

You can contact us at:

Email: contact@expoundcoderz.com

Support: contact@expoundcoderz.com

We will be ready to help you always!

You can also send us your feedback. Comments, suggestions, and opinions are largely appreciated. You can also follow us on Facebook, Twitter, and LinkedIn to know the latest news and offers:

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<https://x.com/contactexpound>

<https://www.instagram.com/expoundcoderz/>

<https://www.linkedin.com/company/expound-coderz/>